

ORIGINAL



UTILITY COMPLAINT FORM

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End of Comments

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 2/26/2009

Opinion No. 2009 - 77042

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid**Phone:****Fax:****Priority:** Respond Within Five Days**Opinion** **No.** 2009 77039**Date:** 2/26/2009**Complaint Description:** 08A Rate Case Items - Opposed
 N/A Not Applicable**First:****Last:****Complaint By:** **Judith & Bennett** **McCutcheon****Account Name:** Judith & Bennett McCutcheon**Home:****Street:****Work:** (000) 000-0000**City:** Mesa**CBR:****State:** AZ Zip: 85240**is:** E-Mail**Utility Company:** **Johnson Utilities L.L.C. d/b/a Johnson Utilities Company****Division:** Water**Contact Name:** n/a**Contact Phone:** n/a**Nature of Complaint:**

2/25/2009

Bennett and Judith McCutcheon

Queen Creek, AZ 85240

Phone: :

Email: :

Docket you wish to comment on: Johnson Utilities case

Docket Number: WS-02987A-08-0180

Case or Utility Name: Johnson Utilities

Position on Docket: Con

We live in the home listed above only 6 months of the year. The city of Holbrook, AZ, charges \$12.00 per month for residential customers. Yet my husband and I are required to pay \$41.08 per month ALL year. That amount is on a two bedroom home with minimal usage, yet we pay as much as larger homes with more residents in our area. The proposed increase of about 20% is unfitting of these circumstances. Please consider our situation and make responsible changes to our required service charge.

Thank you very much,
Judith and Bennett McCutcheon
End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

February 26, 2009 (sent following message via e-mail)

Bennett and Judith McCutcheon
/
Queen Creek, AZ 85240

RE: JOHNSON UTILITIES COMPANY
DOCKET NO. W-02987A-08-0180

Dear Mr and Mrs. McCutcheon,

¶Your opinion regarding the Johnson Utilities Company ("Johnson Utilities") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Johnson Utilities application.

¶The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

¶Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

¶Sincerely,

¶ Carmen Madrid
¶ Public Utility Consumer Analyst
¶ Utilities Division

filed in docket no. W-02987A-08-0180

End of Comments

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